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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: Lundy M. Lewis

Serial No.: 09/577,231

Filed: May 23, 2000

For: *METHOD AND APPARATUS FOR
COMPONENT TO SERVICE MAPPING IN SERVICE
LEVEL MANAGEMENT (SLM)*

Attorney Docket No.: APB-021

Group Art Unit: 2143

Examiner: D. E. England

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Certificate of First Class Mailing (37 CFR §1.8(a))

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August 2, 2005

Date of Signature and of Mail Deposit

By:

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SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Dear Sir:

Applicant and his Attorney are aware of the following additional publications, listed on the attached PTO Form SB/08, and in accordance with 37 CFR §1.97 hereby submit these publications for the Examiner's consideration.

This statement is not to be interpreted as a representation that the cited publications are material, that an exhaustive search has been conducted, or that no other relevant information exists. Nor shall the citation of any publication herein be construed *per se* as a representation that such publication is prior art. Moreover, the

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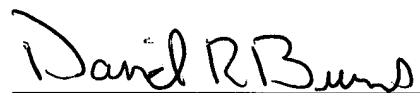
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Applicant understands that the Examiner will make an independent evaluation of the cited publications.

In accordance with 37 CFR §1.97(c)(2) and §1.17(p), please charge the \$180.00 submission fee to our Deposit Order Account No. 12-0080. Please charge any necessary additional fees or credit any overpayments to our Deposit Order Account No. 12-0080.

Respectfully submitted,
LAHIVE & COCKFIELD, LLP

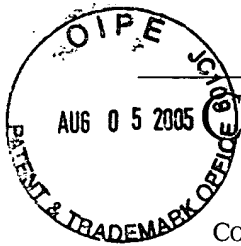
A handwritten signature in dark ink, reading "David R. Burns", is written over a horizontal line.

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August 2, 2005

MS Amendment
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P.O. Box 1450
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Re: U.S. Patent Application No.: 09/577,231
For: *METHOD AND APPARATUS FOR COMPONENT TO SERVICE
MAPPING IN SERVICE LEVEL MANAGEMENT (SLM)*
Inventors: Lundy M. Lewis
Filed: May 23, 2000
Our Ref. No.: APB-021

Dear Sir:

I enclose herewith for filing in the above-identified application the following:

1. Supplemental Information Disclosure Statement;
2. PTO Form SB/08; and
3. A Return Postcard.

Please charge any necessary fees in connection with the enclosed statement to our Deposit Order Account No. 12-0080. For this purpose, a duplicate of this sheet is attached.

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MS Amendment, Commissioner for Patents, P.O. Box 1450,
Alexandria, Virginia 22313-1450 on:

August 2, 2005
Date

David R. Burns

David R. Burns, Registration No. 46,590

Respectfully submitted,
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Substitute for form 1449A/B/PTO				Complete if Known	
				Application Number	09/577,231
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)				Filing Date	May 23, 2000
				First Named Inventor	Lundy M. Lewis
				Art Unit	2143
				Examiner Name	D. E. England
				Attorney Docket Number	APB-021
Sheet	1	of	1		

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)				

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Examiner Signature		Date Considered	
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